



Key Information Document

Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Product

The name of this product is Income Assured. It is provided by Cirencester Friendly Society Limited. Our website address, where you can find detailed information about us, is www.cirencester-friendly.co.uk and our telephone number is **01285 652492**.

We are supervised by the Financial Conduct Authority in respect of the production and delivery of this Key Information Document (KID). This KID was produced on 1st January 2018.

What is this product?

It is a Friendly Society income protection plan (categorised as a long-term product) which additionally may pay you a tax-free lump sum* when the contract ends. It is called a Holloway income protection plan. The plan is intended if you have no income protection, or are part of an employer's sick pay scheme which would not pay sufficient income, or for a long enough period, should you be unable to work because of illness or injury.

The primary objective of the plan is to provide you with sickness benefit, which will be a proportion of your normal income, if you are unable to work because of illness or injury. When the sickness benefit will commence, how much it will be and how long it will be paid for is agreed with you when the plan starts.

A secondary objective of the plan is to pay you a tax-free lump sum* when the plan reaches its maturity date at your selected retirement age. This amount may vary dependent upon you paying all premiums, the period for which the plan runs, the investment results achieved by us, our administration expenses and the level of sickness claims experienced across all of our Holloway income protection plans. The tax-free lump sum* is built up over the years by the addition of bonuses at the discretion of the Board of the Society each year, taking into consideration the advice of the Appointed Actuary.

We invest your premiums in a pooled fund including a mix of equities, Government Gilts, corporate bonds, property and cash. This spread of assets allows a cautious investment strategy to be pursued and is designed to reduce the level of investment market risk, the level of credit risk and to ensure the fund is always liquid enough to make payments when requested to do so by plan holders.

The plan cannot be terminated by us unilaterally provided the Rules of the Society are not broken by you. You can end the plan yourself by giving us notice of your intention to do so.



Your friend for life

What are the risks and what could I get in return?

Summary Risk Indicator (SRI)

1	2	3	4	5	6	7
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Lower risk ← → Higher risk



The Summary Risk Indicator assumes you keep the plan until your selected retirement age. The actual risk can vary significantly if you end the plan early.

The Summary Risk Indicator is a guide to the level of risk of this product compared to other products and it aims to show you how likely it is that the product will lose money because of the movement in investment markets or because we are not able to pay you.

We have classified this plan as 3 out of 7, which is “medium-low”. This rates potential losses for future performance as unlikely because of the spread on non-complex assets the fund invests in.

The amount of the tax-free cash sum* built up will depend primarily on the Society’s investment performance and the level of sickness claims made by all Members who have Holloway income protection plans with us. If investment performance is poor over a long period and sickness claims are significantly higher than expected, then it is possible that no tax-free cash sum* would build up.

If you do not hold this plan until your selected retirement age, the risk of getting back less than originally advised to you at outset is significantly higher.

If we are not able to pay you what is owed you may lose some or all of your capital but you may benefit from a consumer protection scheme. Please see the later section ‘What happens if Cirencester Friendly Society Limited is unable to pay out’.

Performance Scenarios

Investment: £1000 Insurance premium: £240 Scenarios		1 year	15 years	30 years - recommended holding period
Survival Scenarios				
Stress	What might you get back after costs Average return each year	£414 -91.2%	£3,401 -25.5%	£13,741 -6.0%
Unfavourable	What might you get back after costs Average return each year	£449 -88.3%	£6,433 -12.7%	£16,591 -4.4%
Moderate	What might you get back after costs Average return each year	£470 -86.4%	£8,124 -8.9%	£24,393 -1.4%
Favourable	What might you get back after costs Average return each year	£493 -84.2%	£10,374 -5.2%	£36,460 1.3%
Accumulated Investment amount		£510	£5,678	£8,455
Death Scenario				
What your beneficiaries might get back after costs		£522	£9,026	£24,393
Accumulated Insurance Premium		£240	£5,572	£14,045

This table shows the money you could get back over the next 30 years, under different scenarios, assuming that you invest £1000 per year. The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products.

The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies, and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the plan. The stress scenario shows what you might get back in extreme market circumstances.

What happens if Cirencester Friendly Society Limited is unable to pay out?

We are covered by the Financial Services Compensation Scheme (FSCS) who you can write to at PO Box 300, Mitcheldean, GL17

1DY. Telephone 0800 678 1100. Further information is available on their website – www.fscs.org.uk.

This product is categorised as a long-term investment and under the above compensation scheme that means you are covered for 100% of loss on this product through the FSCS should Cirencester Friendly Society Limited default. The investments underlying this product are currently managed on our behalf by the professional investment management firm LGT Vestra LLP. They will use other custodians and nominees in the course of their investment work for us. The investment manager and their custodians and nominees are not covered by a compensation scheme but, were they to default, and this in turn caused Cirencester Friendly Society Limited to default, then you would still be covered by the FSCS because your contract is with Cirencester Friendly Society Limited.

What are the costs?

The Reduction in Yield shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs.

The amounts shown here are the cumulative costs of the product itself, for three different holding periods. They include potential early exit penalties. The figures assure you invest £1000 per year. The figures are estimates and may change in the future.

The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you.

The figures shown include all the costs of the product itself, but may not include all the costs that you pay to your advisor or distributor. The figures do not take into account your personal tax situation, which may also affect how much you get back.

Table 1: Cost over time

The person selling you or advising you about this product may charge you other costs. If so, this person will provide you with information about these costs, and show you the impact that all costs will have on your investment over time.

Investment £1000	If you cash in after		
	1 year	15 years	30 years - recommended holding period
Total costs	£542.49	£10,224.96	£21,544.58
Impact on return per year	-91.8%	-14.3%	-6.9%

Table 2: Composition of costs

The table below shows:

- The impact each year of the different type of costs on the investment return you might get at the end of the recommended holding period;
- The meaning of the different cost categories.

One-off costs	Entry costs	0.0%	The impact of the costs you pay when entering into your investment.
	Exit costs	0.0%	The impact of the costs of exiting your investment when it matures.
Recurring costs	Portfolio transaction costs	0.0%	The impact of the cost of us buying and selling underlying investments for the product.
	Other ongoing costs	-6.9%	The impact of the costs that we take each year for managing your investments.
Incidental costs	Performance/other costs	0.0%	This product does not have any performance or other incidental fees.

How long should I hold it and can I take money out early?

You should hold the plan for as long as the income protection it provides is needed by you. By holding the plan for the medium to long term there is a greater probability that you will achieve the level of tax free cash lump sum* that you expected when commencing the plan.

If you wish to cancel the plan before the end of the initial agreed term there is a 1 month notice period and early surrender penalties will apply. If you have bonuses and you cancel your plan before you reach your selected retirement age you will incur a penalty which will not exceed 10% of your accumulated capital sum. This penalty will reduce by 2% each year in the final 5 years of the plan.

How can I complain?

If you wish to make a complaint about us, or another person who sold or advised you on this product, then please contact us either in writing, or by telephone:

The Compliance Officer, Cirencester Friendly Society Limited, 5 Dyer Street, Cirencester, Gloucestershire GL7 2PP
Telephone 0800 587 5098;

Information on our approach to complaints handling can be found on our website at www.cirencester-friendly.co.uk/Complaints-procedure.

*This is based on our understanding of the current law and this could change in the future.